

## Terms of sale

These general conditions of sale govern the terms and conditions of sale of the products marketed by Litiotech. All contracts for the sale of products are governed by these General Conditions, which form an integral and substantial part of every proposal, order and purchase order confirmation of the products themselves. The conditions of sale applicable to your order are those in force on the date of the order.

### PRODUCTS: PRICES and FEATURES

Unless otherwise indicated, the prices of the published products must be understood as inclusive of VAT at 22%. The prices of the products published from time to time replace the previous ones and are subject to the actual availability of the products. Litiotech reserves the right to confirm or modify the prices of the products published on its website or in information brochures and advertising material, upon confirmation of the customer's order. The products are not provided on trial. Although the operators provide information on the characteristics of the products, the customer is responsible for choosing the products ordered.

### ORDERS - BILLING

Before ordering any product, please check dimensions, connections and characteristics.

All purchase orders must be complete in all their parts and must contain all the elements necessary for the correct identification of the products ordered.

Each product order sent to Litiotech constitutes the customer's contractual proposal and, therefore, will be binding for Litiotech only if confirmed by it for acceptance. The fulfillment of the order by the company Litiotech is equivalent to confirmation and acceptance of the same.

Litiotech reserves the right not to accept incomplete orders. In case of non-execution of the order, if the same is due to the unavailability of the products ordered by the customer, Litiotech will inform the customer as soon as possible, reimbursing any sums already paid by them for the supply not performed. In this case, the customer will not be entitled to any reimbursement or indemnity or compensation of any kind. If you wish to invoice the goods, in addition to the data useful for sending the goods, VAT number and tax code must also be transmitted. The fiscal documentation relating to the products ordered will be issued at the time of shipment of the products to the customer. Once a tax receipt has been issued, it will not be possible to issue an invoice.

### DELIVERY OF PRODUCTS

The delivery terms indicated by Litiotech refer to the products present in its warehouses and, although carefully evaluated, must be understood as non-binding for Litiotech which can subsequently confirm or modify them, according to its actual needs. Any delays in deliveries of less than 30 days do not entitle the customer to refuse delivery of the products, nor to claim compensation or compensation of any kind.

## WARNINGS

All our batteries are guaranteed for 1 year against manufacturing defects. In case of malfunctions, contact Litiotech technical assistance.

We will not be liable under warranty for batteries that have been tampered with, damaged and incorrectly installed.

Lithium-ion batteries must not be exposed to contact with liquids, humidity and corrosive substances. They must not be compressed, punctured, crushed or overheated.

Do not disassemble the battery packs. Do not subject to shocks, falls or vibrations.

Litiotechnon is not liable for any damage caused to objects or people by lithium ion batteries

## JURISDICTION

Without prejudice to the possible applicability of mandatory provisions of law for the protection of consumers by Legislative Decree no. 185 of 22 May 1999, any dispute in any case connected to these General Conditions will be referred to the competent authorities.

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